



Telepoint is a TIER 3+ Carrier Neutral Data Center in Bulgaria. The company is known to be No 1 in sales volume in the country, fully equipped and designed to satisfy the highest level of technical and operational requirements of the clients.

The company operates three facilities so far: 2 of them located in Sofia and 1 in Montana.

The largest Telepoint facility is located at district Druzhba between Sofia Airport and Megapark in Sofia. It is over 9 000 sq. m and another point to expand the company's potential and provide data center continuity.



#### **TELEPOINT SOFIA EAST PROVIDES:**

- World-class service and support to customers
- 24x7x365 On-site Monitoring and Support Center (MSC)
- Perfect Service Track Record (100 % availability)
- 24x7x365 CCTV and physical security
- 24x7x365 Customer access
- 24x7x365 Remote Hands & Eyes service (HES)
- Private parking lot
- Convenient load/unload area and transport machines for heavy equipment
- Personal Account Manager contact

#### **SLA AVAILABILITY**

Parameter	Value	Guaranteed
Single Power Feed	99,997	Availability in %
Redundant Power Feeds A+B	99,99999	Availability in %
Temperature	20±2	°C
Relative Humidity of the Air	50±10	%
Access	24x7x365	h
Response Time	60	min



### PRIVATE CAGES, COLOCATION SUITES AND INDIVIDUALY LOCKABLE RACK CABINETS

... And a wide variety of supplementary services as:

Cross-connect service is a flexible and convenient way to reach over 135 service providers worldwide and more than 500 business customers or simply using our Diverse Meet-Me rooms (MMR) as a main point of connection.

In-house cabling services allows to lay the communications cable in advance of the service usage.

Remote Hands and Eyes service (HES) provides the capability to TELEPOINT's customers to access remotely their equipment on a 24x7 basis for simple routines by contacting our MSC.

#### **PRIVATE BUSINESS HALLS**

Our customers have the opportunity to optimize costs, time and processes by using their own solution and our great experience.

#### **BUSINESS CONTINUITY TRADING ROOMS**

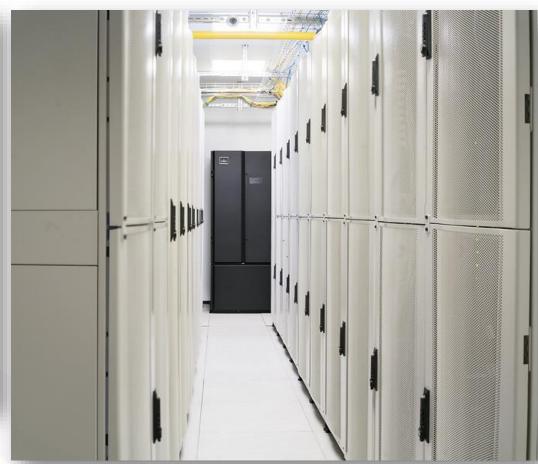
Possibility for information replication and easy usage in emergency situations. TELEPOINT has always been striving to provide value and high-quality services, now provides the opportunity to its customers to build their own data recovery points or entire operating centers.



## SHARED COLOCATION HALL









# COLOCATION SUITES





# **COLOCATION SUITES**









- Redundant cable entries from different streets
- Redundant support systems
- Independent (N+1) UPS 230V AC and -48V DC power feeds
- Alternative Diesel Generator groups CUMMINS POWER GENERATION
- Physical security Access & CCTV
- Cooling system with hot-and-cold aisle configuration or Aisle Containment Solution
- Water Leak Detection and Humidity systems
- VERTIV (N+1) redundant climate control equipment
- Fire detection Siemens Cerberus VESDA
- Fire Suppression FK-5-1-12 with Extinguishing Agent
- BMS system for real-time parameters monitoring
- Individually accounted power consumption with online monitoring



### **SECURITY ENVIRONMENT**



24X7X365 CUSTOMER ACCESS WITH WATERPROOF FINGERPRINT READER FOR ACCESS CONTROL SYSTEM

FIRE MONITORING AND CONTROL SYSTEM



### DIESEL GENERATORS





# INDEPENDENT (N+1) UPS POWER FEEDS







### **UPS BATTERIES**





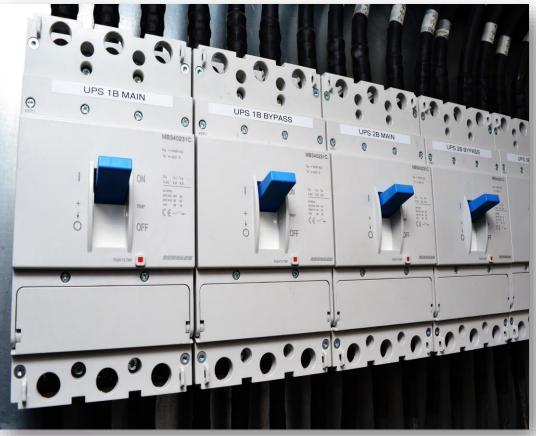
### COOLING SYSTEM WITH HOT-AND-COLD AISLE CONFIGURATION





### MAIN PDU AND CIRCUIT BREAKERS







#### **TIER 1 CONNECTIVITY**

Telepoint is housing more than 35 International and TIER 1 carriers along with over 100 local and regional internet service providers.

### IT PROJECT MANAGEMENT

Focus on your core business instead of spending valuable resources in order to cope with processes such as project management. Let our IT project management professionals to run your project and save you time and resources.

#### **PROFESSIONAL SERVICES**

Every business, no matter how big it is, may struggle when face new technology which does not understand. Technology is supposed to help business development, not to constrain it.

#### **OFFICE PREMISES**

A large part of the last TELEPOINT's building infrastructure is designed as office space which can be rented.



The whole infrastructure of TELEPOINT data centers has been designed and built in accordance to the highest standards for quality and security ISO 9001:2015, ISO 27001:2013 and PCI DSS, which are a benchmark for quality of services.









### 100% of green power used in TELEPOINT





# CORPORATE HQ

### **TELEPOINT OOD**

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