TELEPOINT
SOFIA EAST

THE LATEST ADDITION
TO OUR FAST-GROWING
DATA CENTER
LOCATIONS

www.telepoint.bg
Telepoint is a TIER 3+ Carrier Neutral Data Center in Bulgaria. The company is known to be No 1 in sales volume in the country, fully equipped and designed to satisfy the highest level of technical and operational requirements of the clients.

The company operates three facilities so far: two of them located in Sofia and one in Montana.

The largest Telepoint facility is located at district Druzhba between Sofia Airport and Megapark in Sofia. It is over 9 000 sq. m and another point to expand the company's potential and provide data center continuity.
TELEPOINT SOFIA EAST PROVIDES:
- 24x7 On-site Monitoring and Support Center (MSC)
- 24x7 Remote Hands & Eyes service
- Private parking & convenient load/unload area
- World-class service and support to customers
- Perfect Service Track Record (100 % availability)
- The largest peering point on the Balkan Peninsula
- Personal AM contact

SLA AVAILABILITY

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
<th>Guaranteed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single Power Feed</td>
<td>99,997</td>
<td>Availability in %</td>
</tr>
<tr>
<td>Redundant Power Feeds A+B</td>
<td>99,99999</td>
<td>Availability in %</td>
</tr>
<tr>
<td>Temperature</td>
<td>20±2</td>
<td>°C</td>
</tr>
<tr>
<td>Relative Humidity of the Air</td>
<td>50±10</td>
<td>%</td>
</tr>
<tr>
<td>Access</td>
<td>24x7x365</td>
<td>h</td>
</tr>
<tr>
<td>Response Time</td>
<td>60</td>
<td>min</td>
</tr>
</tbody>
</table>
PRIVATE CAGES, COLOCATION SUITES AND INDIVIDUALLY LOCKABLE RACK CABINETS

... And a wide variety of supplementary services as:

Cross-connect service is a flexible and convenient way to reach over 135 service providers worldwide and more than 500 business customers or using our Diverse Meet-Me rooms (MMR) as a main point of connection.

In-house cabling services allows to lay the communications cable in advance of the service usage. Remote Hands and Eyes service (HES) provides the capability to TELEPOINT customers to access remotely their equipment on a 24x7 basis for simple routines by simply contacting our MSC.

PRIVATE BUSINESS HALLS

Our customers have the opportunity to optimize costs, time and processes by using their own solution and our great experience.

BUSINESS CONTINUITY TRADING ROOMS

Possibility for information replication and easy usage in emergency situations.

TELEPOINT has always been striving to provide value and high-quality services, now provides the opportunity to its customers to build their own data recovery points or entire operating centers.
SHARED COLOCATION HALL
• Redundant cable entries from parallel streets
• Independent (N+1) UPS 220V AC and -48V DC power feeds
• Alternative Diesel Generator groups
• Physical security Access & CCTV
• 24x7 On-site monitoring & Support system Center
• Cooling system with hot-and-cold aisle configuration
• Water Leak Detection and Humidity systems
• Emerson (N+1) redundant climate control equipment
• Fire detection Siemens Cerberus – VESDA
• IG55 – fire extinguishing agents
• BMS system for real-time parameters monitoring
• Individually accounted power consumption with online monitoring
SECURITY ENVIRONMENT
DIESEL GENERATORS

ALTERNATIVE DIESEL GENERATOR GROUPS
COOLING SYSTEM WITH HOT-AND-COLD AISLE CONFIGURATION

EMERSON (N+1) REDUNDANT CLIMATE CONTROL EQUIPMENT
Tier 1 connectivity
Telepoint is housing more than 35 International and TIER 1 carriers along with over 100 local and regional internet service providers.

IT Project Management
Focus on your core business instead of spending valuable resources in order to cope with processes such as project management. Let our IT project management professionals to run your project and save you time and resources.

Consulting services
Every business, no matter how big it is, may struggle when face new technology which does not understand. Technology is supposed to help business development, not to constrain it.

Office premises
A large part of the last TELEPOINT’s building infrastructure is designed as office space which can be rented.
The whole infrastructure of TELEPOINT data centers has been designed and built in accordance to the highest standards for quality and security ISO 9001:2015, ISO 27001:2013 and PCI DSS, which are a benchmark for quality of services.
CORPORATE HQ

TELEPOINT OOD

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